



AmTrust North America
An AmTrust Financial Company

Timely reporting of workers' compensation claims is essential so a complete and thorough investigation can be completed and determination of benefits made. Additionally, timely claim reporting supports our efforts to provide you and your employees the best possible medical and disability management. We urge you to please report the claim immediately upon notification.

Claim Reporting Information

To Report a Claim by Phone, Fax or Email

For ALL States

Phone: (866) 272-9267
Fax: (877) 669-9140
Email: Amtrustclaims@qrm-inc.com

For Florida Only

Phone: (888) 225-2442
Fax: (561) 241-3257
Email: Amtrustclaims@qrm-inc.com

Have a specific claim question? Contact the following service offices:

States	Office	Mailing Address	Physical Address	Phone / Fax
GA, MS, NC, SC, VA	Atlanta	Amtrust North America P.O. Box 740042 Atlanta, GA 30374-0042	Amtrust North America 11330 Lakefield DR., Bldg. II Duluth, GA 30097	888-239-3909 678-258-8000 Fax 678-258-8399
AL, AR, TN	Birmingham	Amtrust North America P.O. Box 740042 Atlanta, GA 30374-0042	Amtrust North America 450-A Century Park South, Ste 202 Birmingham, AL 35226	888-239-3909 x8543 678-258-8543 Fax 205-823-3730
AZ, LA, NM, OK, SD, TX	Dallas	Amtrust North America P.O. Box 650767 Dallas TX 75265-0767	Amtrust North America 12790 Merit Drive Tower 9, 3rd Floor Dallas, TX 75251	214-382-2424 866-249-4298 Fax 214-382-2425
CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT	Princeton	Amtrust North America P.O. Box 105010 Atlanta, GA 30348-5010	Amtrust North America 300 Alexander Park, Suite 300 Princeton, NJ 08540	888-239-3909 Fax 678-258-8399
CO, MT, NE, NV, UT	Montana	Amtrust North America P.O. Box 650767 Dallas, TX 75265-0767	The Talbot Agency Attn: Kay Martin 2600 Garfield Street Missoula, MT 59806	866-246-6891 678-258-8531 Fax 406-541-9036
IL, IN, KS, KY, MI, MO	Chicago	Amtrust North America P.O. Box 105074 Atlanta, GA 30348-5074	Amtrust North America 33 W. Monroe Chicago, IL 60603	888-239-3909 312-781-0401 Fax 678-258-8399
IA	Des Moines	Amtrust North America P.O. Box 105074 Atlanta, GA 30348-5074	Amtrust North America 4201 Weston Parkway, Ste 214 West Des Moines, IA 50266	888-239-3909 x8534 678-258-8534 Fax 678-258-8399
MN, WI	Milwaukee	Amtrust North America P.O. Box 105074 Atlanta, GA 30348-5074	Amtrust North America 13890 Bishops Drive, # 320 Brookfield, WI 53045	888-239-3909 x 8538 262-641-0672 Fax 678-258-8399
FL	Florida	AIIS, an AmTrust Group Company P.O. Box 310719 Boca Raton, FL 33431	AIIS, an AmTrust Group Company 901 NW 51st St. Boca Raton, FL 33431	800-866-8600 561-994-9888 Fax 561-995-1004