

UPA and Claimetrics Beyond Claims Management.

Case Study with Express Employment Professionals

- ▣ \$68 million reduction in workers' compensation cost
- ▣ \$20 million reduction in required deposits
- ▣ 30% reduction in risk cost
- ▣ 50% reduction in litigated claims
- ▣ Dramatically improved employer / employee relationship

Claimetrics Uses Real-Time Metrics

- ▣ Data-driven decision support systems
- ▣ Business intelligence
- ▣ More accurate results tracking
- ▣ Focus on trends before they become problems

Accountability through Performance Measurement

- ▣ Claimetrics 180° difference
 - ▣ Closing claims within 180 days
 - ▣ Accurately setting reserves at 180 days
- ▣ Proactive Resolution Process (PReP)
- ▣ Early medical intervention on every claim
- ▣ Centralized operations



“Claimetrics methods lowered our workers’ compensation costs by 30%, saved staff time and eliminated overpayments.”



Robert A. Funk
CEO & Chairman of the Board
Express Employment
Professionals

